

## Spend more time with patients, not processes

Patients expect modern experiences and quality care. Exceed your rising patients' expectations by delivering a better, faster, and seamless patient experience across the continuum of care while maintaining compliance with HIPAA and PHI regulations.

### Simplify the patient experience

Paper patient intake forms are inefficient and can be an obstacle to the adoption of electronic medical records. Transform paperwork into simple, guided forms so your members can quickly and easily complete claims and documents digitally – setting you apart from the competition.

### Improve HIPAA compliance

DocuSign helps reduce non-health related expenses and achieve sustainable compliance with federal medical loss-ratio regulations, HIPAA, and the ACA (Affordable Care Act), create HIPAA-approved templates and automatically pull data from a CRM or other systems of record to generate a prior authorization form.

### Accelerate billing and processing

Medicare and insurance companies require signatures on key documents before they will authorize treatments and distribute payment. Delays in getting the right information into the documents and all signatures in place mean you don't get paid as quickly. DocuSign speeds up the process and reduces errors, letting you see patients sooner and receive payments faster.

### Improve the credentialing process

Doctors and nurses can't practice until all credentialing forms are in place. Get staff in place faster and easily maintain their credentials over time with a fully digital process.

### Healthcare staffing

Deliver a superior employee experience and give physicians back time to focus on patients by automating provider agreements, medical director agreements, resident onboarding and physician CME (Continuing Medical Education) exhibits.

## Results

Before  
DocuSign

**8 hours**  
time taken for  
administrative  
processing

After  
DocuSign

**30 minutes**  
time taken for  
administrative  
processing

**“DocuSign ensures patient data is 100% legible, all required information is provided, and the administrative processing time is reduced from 8 hours to 30 minutes.”**

**Kate Griggs**  
Performance Improvement Leader  
GreenField Health

## The DocuSign Agreement Cloud for Healthcare

The DocuSign Agreement Cloud for healthcare lets you focus on your patients by simplifying the many processes that require forms, signatures, and notes. It automates and connects workflows end-to-end to help healthcare providers do more with less, accelerate revenue, and deliver the modern experiences patients and your employees expect.

### eSignature

Securely send and sign agreements for electronic signature and maintain a complete audit trail.

### ID Verification

A digital way to verify government-issued IDs.

### Payments

During the signing process, collect payment via credit card, Apple Pay, Google Pay, or ACH electronic payments.

### Gen for Salesforce

Automatically generate polished, configurable agreements with just a few clicks from Salesforce.

### DocuSign CLM

Automate the contract lifecycle with document generation, collaboration, workflow, and a central agreement repository.

### Integrations

350+ pre-built integrations with the leading platforms where healthcare work is done, including Salesforce, Box, Greenhouse and Microsoft.

To learn more, go to [DocuSign Agreement Cloud for Healthcare](#).

## Use case examples

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### Patient care coordination

- Patient onboarding forms
- Notice of privacy practices
- Transition of care documents
- Medical record updates
- Consent forms

### Healthcare staffing

- Physician credentialing
- Provider agreements
- Medical director agreements

### Point of care

- Patient pre-admission and scheduling
- Physician referrals
- Medical evaluation forms

### IRB/Research

- Clinical trial investigator forms (1572)
- Medical information approval

### Compliance

- HIPAA training and compliance documentation
- Employee acknowledgements

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#### About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on, and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 500,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.

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