DocuSign®

Serve people, not paper

More than 1,300 federal, state and local government agencies in all 50 states use DocuSign to work remotely with electronic forms, agreements, applications, correspondence management and approval processes.

Reduce cost and hassle

Get back to the mission faster by eliminating manual tasks around signing, routing and filing government paperwork. Save trees by eliminating paper. Lower integration cost and risk and achieve results faster with 350+ pre-built integrations.

Enable remote work

Deliver a better digital experience for citizens and staff through mobile-optimized electronic signatures, self-service forms and streamlined document management.

Protect your critical data and assets

DocuSign is authorized at the FedRAMP moderate level (PII/PHI data) and is in the process of requesting our DoD IL4 authorization to meet or exceed the highest security standards and protect your documents and data.

Minimize operational risk

Ensure peace-of-mind and accountability with built-in audit trails that stand up in court.

Certified	**Secure**	**Auditable**
Section 508	AES-256 encryption (at rest)	Full audit trail (names, emails, IP addresses, locations)
ISO 27001		
PCI	Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)	Full chain of custody (timestamped sends, views, downloads)
SSAE 16		
SOC1 & SOC2 audited		
TRUSTe	Dedicated government cloud	All downloads digitally signed and protected against tampering
FedRAMP Moderate		
DoD IL4 pending		

Results

Federal agency high volume appeals process

2 weeks average time saved per appeal

65% reduction in paper/fax submissions

Virtually eliminated citizen complaints

"Using DocuSign, we're putting Nevadans to work faster, making government more user-friendly, and increasing transparency and efficiency."

Teresa Schlaffer
Business Process Analyst
Nevada Department of Transportation

The DocuSign Agreement Cloud for Government

The DocuSign Agreement Cloud for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs and streamline processes.

eSignature
Securely send and sign agreements for electronic signature and maintain a complete audit trail.

DocuSign CLM
Manage documents across the agreement lifecycle before and after the signature.

DocuSign Guided Forms powered by SmartIQ
Turn complicated forms into intuitive "wizard-style" interviews to capture signer information for an agreement.

Integrations
350+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, OnBase, Laserfiche, Microsoft, Google, Box, Workday, SAP and many more.

To learn more, go to docusign.com/government

Use case examples

Case management
Intake
Eligibility
Provisioning

Correspondence
Open records requests
Service inquiries
Records management

Grants & lending
Grant/loan applications
Eligibility assessments
Post-award monitoring

Permits & licensing
New business registrations
Building permits
Licenses

Enforcement & corrections
Warrants/affidavits
Court reports
Witness sheets
Clearance forms
Parole applications

Tax
Property appraisals
Assessments
Appeals

Human resources
Offer letters
On-boarding documents
Policy updates

Procurement
RFPs
Sole source justifications
Supplier compliance

DocuSign Agreement Cloud