

## DocuSign eSignature for EHRs

### Streamline patient admission workflow with DocuSign

Digitalization of the manual patient intake paperwork process enables patients, employees, and clinicians to save time, lower costs, reduce errors and create an all-around easier experience. Some patients may use Epic myChart, but a majority will still need additional flexibility, accessibility features and conveniences to complete necessary forms, HIPAA releases and consents. With the DocuSign eSignature for EHRs, patients can digitally fill out intake paperwork anywhere, and once completed electronically, these documents will be automatically uploaded into Epic\* or your document management solution.

#### Simplify patient admissions with automated workflows

DocuSign eSignature for EHRs, powered by Kno2's Interoperability as a Service™ capabilities, improves the patient or legal representative experience by providing a touchless digital admissions process. Any provider with Epic can leverage DocuSign's partnership with Kno2 to automate patient intake paperwork, HIPAA releases and consents. Preparing intake packets, signing the patient forms and storing the signed forms (in Epic or Hyland OnBase or another endpoint) can all occur seamlessly and digitally. By automating the patient intake process, your staff will reduce their administrative burden, attain documents quicker and be able to spend more time with patients.

DocuSign eSignature increases the reliability, integrity, availability and authenticity of records and signatures. DocuSign technology allows customers to electronically sign documents in compliance with ESIGN, UETA and HIPAA regulations. DocuSign is ISO 27001:2013 certified—the highest level of global information security assurance available today—and utilizes a robust architecture that delivers high availability and enables access on nearly any device from almost anywhere. All documents and data are encrypted in transit and at rest. Each DocuSign eSignature transaction includes a fully traceable, tamperproof audit trail and exportable certificate of completion.

#### Leverage interoperable solutions to spend more time with patients, not processes

Starting with the personalization of the intake packet, a member of your team will select the patient, including their demographic information and email address, in the Epic In Basket. Your team can then select the forms to be completed and/or signed via a SmartList and/or SmartPhrase. Multiple forms can be combined into a single DocuSign envelope for patient convenience. Multiple signatures can also be accommodated for complex workflows. The signature workflow happens entirely within DocuSign, which is a solution that is easy to use and familiar to most patients.

Upon completion of the intake packet by the patient, the signed forms are submitted to Kno2 for efficient filing in the patient record via either Epic or Hyland OnBase (or another endpoint). The filing process steps can include:

- Completed intake documents automatically sent to a patient record via Epic Care Everywhere or Hyland OnBase
- Automated matching to the correct patient record in Epic or Hyland Onbase through the Patient ID match or an integrated patient lookup in Kno2
- Automated assignment of individual forms in the intake packet to the corresponding Epic or OnBase document type

#### Simple. Efficient. Secure.



Send patient admissions packet created in Epic via a DocuSign envelope



Patient digitally reviews, completes and signs admissions packet at their preferred location



DocuSign hands off completed packet to Kno2 for automated filing into Epic Care Everywhere or Hyland OnBase

## The DocuSign Agreement Cloud

The DocuSign Agreement Cloud lets you focus on your patients and get reimbursed faster by simplifying many processes that require forms, signatures and notes. It automates and connects end-to-end workflows to help providers do more with less, accelerate revenue and deliver the modern experiences every stakeholder expects. DocuSign helps over 1,800 healthcare providers achieve outstanding results, including agreements that contain 88% fewer errors, get completed 21 days faster and cost \$36 less per agreement compared to manual agreements.

Beyond the partnership with Kno2, the DocuSign Agreement Cloud provides several solutions that meet critical needs in the healthcare industry.

### eSignature

Securely send and sign documents in person, offline or digitally and maintain a complete audit trail.

### Integrations

In addition to the DocuSign eSignature for EHRs, DocuSign offers over 350 pre-built integrations with the leading platforms where healthcare work is done, including Salesforce, Service Now, Microsoft and Smartsheet, plus HR, Credentialing and Contracting solutions.

### PowerForms

Generate on-demand self-service documents for signature in a secure and user-friendly experience.

### ID Verification

A digital way to verify government-issued IDs.

### Payments

During the signing process, collect payment via credit card, Apple Pay, Google Pay, or ACH electronic payments.

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Learn more about the [DocuSign Agreement Cloud for Healthcare](#).

\* EPIC does not sponsor or endorse DocuSign.



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#### About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 750,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.

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