

DocuSign for Federal Government

In the private sector, customers expect to interact with businesses through digital channels that provide immediate access to information and rapid response times. The US Federal government serves vastly larger customer and employee bases and is subject to complex regulatory requirements, which often results in time-consuming paper processes and frustrating experiences for customers and employees.

The massive scale of government agency employee and customer bases demands a more streamlined process that allows agencies to prepare, manage and execute documents instantly without the backlog that paper processes create. Federal agencies have reduced contract turnaround times by 95 percent or more by going digital. DocuSign for Federal Government empowers agencies to transform paper-based processes and deliver a more efficient and satisfying experience to customers, businesses, employees and other agencies.



Gain Immediate Visibility

Even if your federal agency is already using electronic signature, simply sending documents around using email and waiting for approvals creates unnecessary delays. With DocuSign you can sign, send, and track the status of documents in real time, accelerating internal and external agency processes. During peak procurement season, federal agencies have thousands of complex contracts to manage. Streamline the process of putting agreements in place for vendors and partners, bringing all your documents together in a single place that is accessible 24/7 from anywhere. Obtain a more granular view of the entire contract process and confirm approvals in real time.

Reduce Operating Costs

Going digital creates significant opportunities to save the costs associated with couriers, printing, faxing, scanning, and paper storage. DocuSign integrates with existing systems for more effective digital records management. The cost savings and speed of DocuSign allow you to redeploy resources to more strategic projects.

Trust Industry-leading Security

Customers expect federal agencies to protect their sensitive information. You can trust DocuSign to keep your data secure. DocuSign offers the broadest portfolio of deployment, storage and security options, including the DocuSign Cloud, hybrid, private cloud and Signature Appliance, to meet data privacy, data residency, regulatory and signer authentication requirements. DocuSign uses world-class data encryption practices and meets or exceeds the most stringent security standards, including: FedRAMP (FedRAMP Authorized), Section 508, ISO 27001, PCI DSS, and SOC certified.

DocuSign offers dedicated infrastructure for federal agencies within U.S. data centers. Our industry-leading digital signature solutions allow you to share, retain and control access to documents with AES-256, the industry's strongest encryption standard and authenticate with agency-issued PIV cards. DocuSign offers unparalleled availability with more than 99.99%+ uptime and consistently high performance, even during peak loads. DocuSign is the only eSignature provider with no maintenance downtime and carrier-grade architecture.

Accelerate Mission Delivery

DocuSign allows federal agencies to build end-to-end online processes to complete approvals, agreements, and transactions faster, transforming the experience of government. Make it easier for customers to apply and receive federal services by adding electronic signing to your existing website, portals, and applications. Deliver superior service to citizens, businesses, and employees by integrating DocuSign into the systems and applications already used in federal agencies. With more than 300 out-of-the box integrations, DocuSign has the most extensive solutions for working with the systems you already use such as Salesforce, Box, O365, Google, SAP, and Oracle.

Streamline Internal Processes

Creating more efficient processes for your employees frees up their time to focus on providing a superior experience to constituents who need your services. DocuSign can simplify a wide variety of internal processes, including employee onboarding, benefits enrollment, procurement processes, and compliance requirements. Enabling employees to complete paperwork using flexible, intelligent and easy-to-use workflows through an intuitive user interface reinforces your agency's culture as a great place to work. It also gives managers insight into the status of outstanding documents.

Federal Government Use Cases

With DocuSign you can automate a wide variety of processes, including:

Application for Services	Inter-agency Agreements	Internal Processes
<ul style="list-style-type: none"> • Citizenship & Visa Applications • Passport Applications • Grant Applications • Loan Applications • FHA Loans • Social Security • Medicare • Developmental Disability Services 	<ul style="list-style-type: none"> • Procurement • Statements of Work • Master Service Agreements • RFP process management • Purchase orders • Memorandums of understanding • Research and data analysis requests • Multi-agency contracts (MACs) • Multiple Award Schedule (MAS) contracts • Government wide acquisition contracts (GWACs) 	<ul style="list-style-type: none"> • Employee recruitment and onboarding • Benefits enrollment • Vacation requests • Compliance forms • IT Policy Management • Asset tracking • Travel request and reimbursement

For More Information

Contact your account executive to learn more about how DocuSign can help you accelerate mission delivery while providing a seamless and delightful customer experience to citizens, businesses, and other agencies.

About DocuSign

DocuSign® is changing how business gets done by empowering anyone to send, sign and manage documents anytime, anywhere, on any device with trust and confidence. DocuSign and Go to keep life and business moving forward.

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